

7 Ways iManage Taps Into AI and Big Data Analytics to Improve Insights

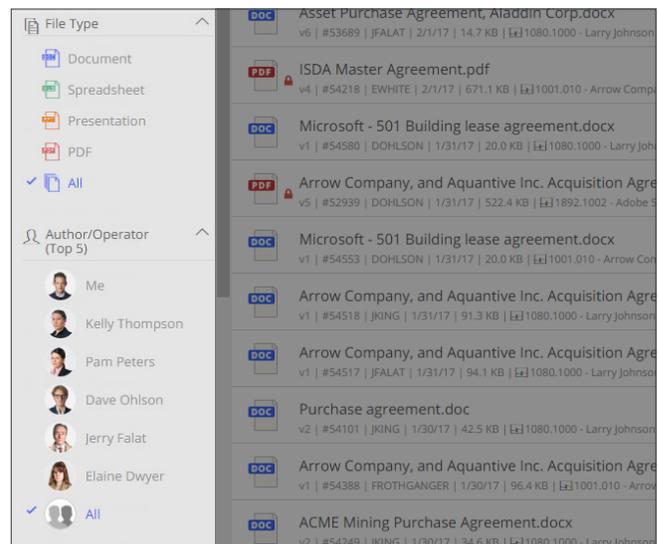
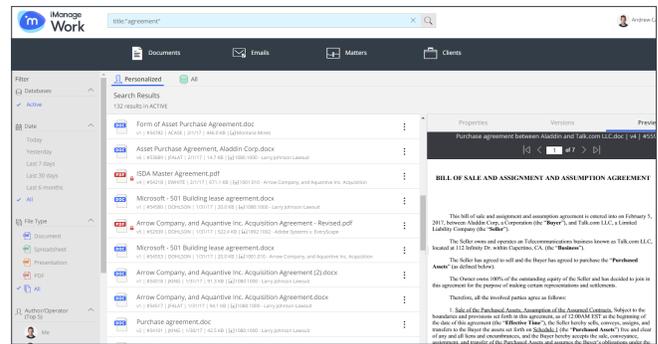
iManage Work 10 specific

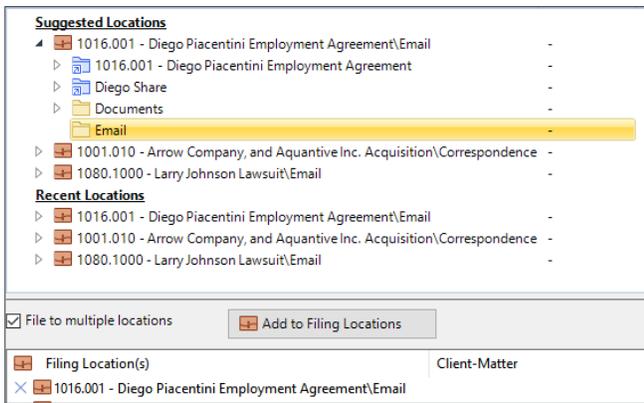
1. Personalized search

Through machine-learning based analysis of all previous interaction for each user, the system understands people, clients, matter documents that are most relevant to the user and uses this information to prioritize search results yielding less clutter and higher relevance.

Personalized search features include:

- **My World** – definition of how each user works is automatic. You don't have to define which engagement or which client you are working with.
- **Smart Search Tags** – such as @, # and automatic name identification guide you through the process of composing a search.
- **Smart refiners** – based on analysis of your original search, smart refiners enable you to filter down large result sets intelligently.

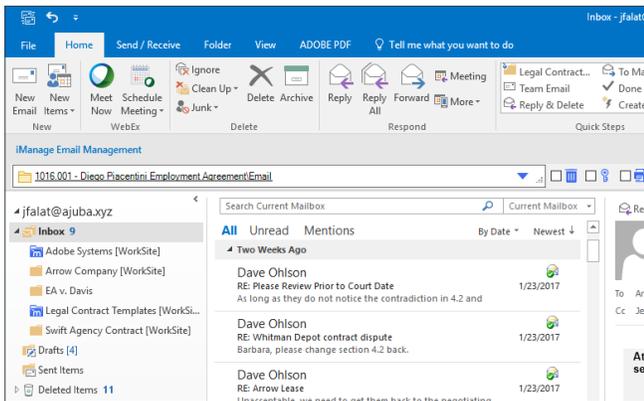




2. Email management

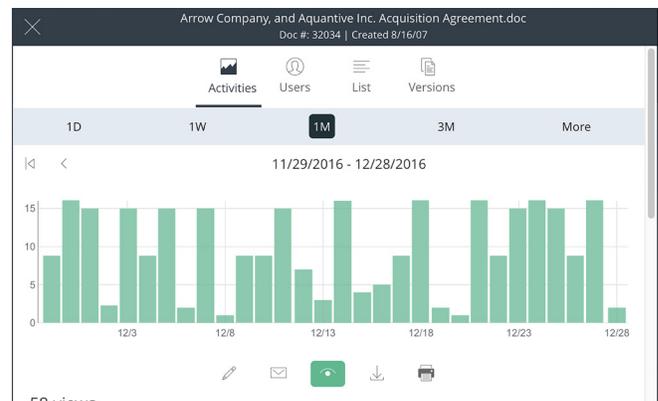
Large volumes of filed communications are automatically clustered by conversation without the need to capture any information from the original source system.

- **Suggested Filing** – iManage automatically suggests where your email should be filed based on learning patterns like the email conversation and participants in an email.
- **Automated filing** – iManage can also automatically file conversations which you have tagged in a specific matter file based on conversation.



3. Document Timelines

Document and matter timelines now provide a more “Facebook” view of matter interactions. You get very fast insight into who has been doing work on specific documents what work has been done.



Doc. Number	Doc. Version	Deleted By
57298	1	EDWYER
55941	6	EDWYER
54391	1	EDWYER
54389	1	EDWYER
54386	1	EDWYER
54384	1	EDWYER

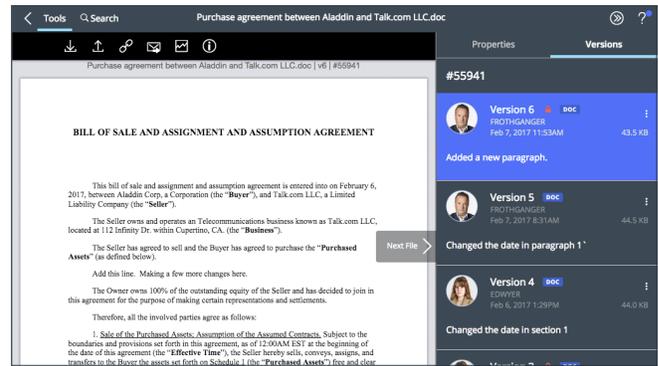
4. Document Journal

Visual interactive model of the timeline allows you to rewind the clock and view the exact state of content/engagement at any specific point in time.

- “Time machine” for a matter
- Eliminates the overwritten document problem

5. Intelligent previews

Make working with large documents on mobile devices, practical. Just scroll to the pages you want and those download first, in seconds, to keep you productive. Want to view the previous version? Just tap the button and it comes up to the same spot in the document as the previous version, anticipating your intent.



Other iManage products made smarter by AI, machine learning etc.



6. Search Context

Understands the context of your interactions by analyzing past behavior (who works with whom); and who has worked on common matters

- Identify the “connectors” in your organization
- Uncover knowledge networks
- Social analytics

7. Threat management

Uses machine learning and big data analytics to “learn” how each user normally works and identifies when a user is behaving differently from their norm. This deviation could indicate malicious behavior by the user or that the user’s credentials have been compromised in a phishing attack

- Analysis of years of past behavior allows us to build a more accurate definition of each user’s normal behavior, leading to more accurate and faster identification of abnormal behavior when that user is compromised or acting maliciously.

Report ID	Policy Name	Date and Time	High Risk Alerts	Medium Risk Alerts	Low Risk Alerts
3324	1. UX Department Every 15 min	Jan/9/2017 1:00 PM	4	1	1
3323	2. Billing Department Every 1 hour	Jan/9/2017 1:00 PM	4	1	1
3322	1. UX Department Every 15 min	Jan 9, 2017 12:45 PM	4	0	1
3321	1. UX Department Every 15 min	Jan 9, 2017 12:30 PM	4	0	1
3319	1. UX Department Every 15 min	Jan 9, 2017 12:15 PM	4	0	0
3318	1. UX Department Every 15 min	Jan 9, 2017 12:00 PM	4	0	0
3317	2. Billing Department Every 1 hour	Jan 9, 2017 12:00 PM	4	0	0

About iManage™

iManage is the leading provider of work product management solutions for legal, accounting and financial services firms and the corporate departments they serve worldwide. Every day, iManage helps professionals streamline the creation, sharing, governance and security of their work product. Over 3,000 organizations around the world—including more than 2,000 law firms—rely on iManage to help them deliver great client work. Headquartered in Chicago, IL, iManage is a management-owned company. For more information, please visit <https://imanager.com>.